

### What is Computerbank?

Computerbank is a self funded, not for profit organisation run by volunteers. We have been helping people cross the digital divide since 1999.

Our computers have been donated by organisations, individuals and families.

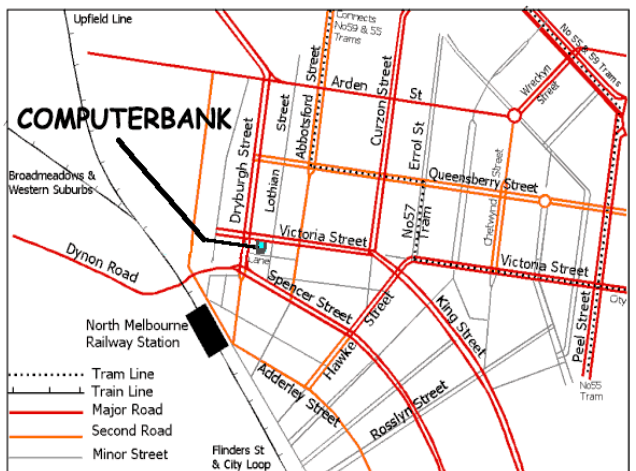
Our computers are refurbished and loaded with open source software.

### What is Open Source Software?

Open Source software is freed software. It is available to share and distribute freely.

Computerbank uses a customised Ubuntu Linux distribution on all of our computers. Linux is easy to use and doesn't get viruses. It is a very safe internet computer.

Computerbank Victoria  
483 Victoria St  
West Melbourne.  
Victoria. 3003



We are near the corner of Dryburgh St and close to North Melbourne Station. We are west of the city.



Computers from \$50  
for concession card  
holders, students and  
community groups

Come and try  
Ubuntu Linux  
at Computerbank

Opening Hours  
Friday 10am - 5pm  
Saturday 12.30pm-5pm

**Computer recycling with  
care for the community  
and the environment**



Tel: (03) 9600 9161  
Fax: (03) 9328 1679

Web: <http://www.computerbank.org.au>  
Email: [info@computerbank.org.au](mailto:info@computerbank.org.au)

*A cost effective alternative for  
bridging the digital divide*

### **Who can have a computer?**

You can purchase a Computerbank computer if you have a Commonwealth Government concession card, are an asylum seeker or a student. Computers are also available for community groups.

### **What does the \$50 computer have?**

The basic computer has a P4 2.8 Ghz CPU, 512MB RAM, 40Gb hard drive, DVD ROM, 17" LCD monitor, a keyboard, mouse and connecting cables. It comes loaded with the Ubuntu Linux operating system and many useful open source software programs.

Each computer comes with a printed user guide.

From time to time we have cheaper computers available.

### **What can I do with a Computerbank computer?**

All our computers have a word processor, spreadsheet, typing tutor, email facilities and web browser. Documents made are compatible with Word and Windows. Our computers have a large variety of children's and adult games.

### **Can I connect to the internet?**

Our computers have internet capability. To connect to the internet you need a modem (extra), phone line and an internet service account. Dialup internet is the cheapest option starting from \$10. Dialup is very slow and is being phased out. Cable or ADSL broadband is a faster service. Services usually start from \$30 a month.

USB mobile broadband is cheap but does not provide a lot of data. Sometimes the connection can be unreliable. We can advise about this.

### **Do you have faster computers?**

We have a range of faster recycled computers available for sale from our shop.

#### **Pentium 4 and equivalent**

3Ghz – 3.6 Ghz, 512MB RAM, 40Gb hard drive, CD, Sound, 17" LCD Screen, keyboard and mouse.  
From \$60

#### **Core 2 Duo and equivalent**

1.66 – 3 Ghz, 1G RAM, 80G hard drive, DVD ROM, Sound, 17" LCD Screen, keyboard and mouse.  
From \$80

#### **Extras** (subject to availability)

DVD reader \$5  
DVD Burner (used) \$15  
DVD Burner (new) \$Market Price  
256 RAM \$5  
512 RAM \$10  
1G RAM \$15  
80G hard drive \$5  
Larger LCD screens also available.

### **Prices current March 2012**

**We don't deliver computers.  
Computerbank has EFTPOS facilities.**

- Our voluntary service operates on a first come first served basis. Our computer stock is constantly changing.
- Ring us before you come to make sure a computer similar to the one you would like is available.
- Unfortunately we cannot hold computers longer than two weeks after the pickup date.

### **Training**

Computerbank offers two free training sessions for people with one of our computers. Let us know if you are interested in training and we will book you into a session.

### **Warranty and Support**

We provide three months standard warranty. For desktops this can be extended to six months if our operating system remains on the PC.

For up to six months, limited free telephone support is available on Friday and Saturday between 1-4pm. Some problems can not be fixed on the phone. Inhouse support must be booked in. After the free period we charge \$25 to fix a computer if you bring it to us. We can also provide online chat and email support to users of our systems.

We can't help put Windows on your machine or fix machines with Windows on them.

### **Will you put Windows on for me?**

We do not supply Windows systems or Microsoft software, or Apple systems or "dual boot" systems.

We think the cost of proprietary software (eg Windows) contributes to the digital divide. Free/open source software is an excellent alternative because it is community owned and can be shared with everyone.

### **Laptops**

From 2012 anyone with an appropriate concession card can purchase a laptop. This may change from time to time. We have a limited range of laptops every week. There is a limit of one laptop per family and two for community groups. We only warranty laptops for three months.